

AGENDA ITEM

**REPORT TO HEALTH AND
WELLBEING BOARD**

26 JANUARY 2016

**REPORT OF CHIEF OFFICER,
NHS HARTLEPOOL AND
STOCKTON ON TEES CCG**

INTEGRATED URGENT CARE UPDATE (DECEMBER 2015)

SUMMARY

1. The purpose of this paper is to provide the Health and Wellbeing Board members with an update on NHS Hartlepool and Stockton-on-Tees Clinical Commissioning Group (CCG) development of an Integrated Urgent Care Service (IUCS) and an outline of next steps.

RECOMMENDATIONS

2. Health and Wellbeing Board Members are requested to note the update.

DETAIL

- 3.1 A paper was previously presented to the Health and Wellbeing Board in June 2015, outlining the CCGs expectations to award and commence a new contract for an IUCS in October 2016. To ensure delivery of the timeframe and to enable a service to commence in October 2016, the CCG would be required to commence procurement on 5th January 2016 in order to meet the agreed procurement timetable and offer time for service mobilisation.
- 3.2 The CCG was required, following receipt of correspondence from NHS England (NHSE) in June of 2015 (Gateway 03568), to 'pause' any procurement in relation to urgent care services. This was to allow receipt of the publication of the NHSE Commissioning Standards for Integrated Urgent Care which would outline the expected standards to be delivered in any new model of care. It was therefore expected that changes would be required to specifications in response to the publication to any procurements underway or in development.
- 3.3 Whilst awaiting the publication of the commissioning standards the CCG identified a number of additional developments described in section 3 that would impact on the original procurement timescales and which posed a risk to the CCG progressing within the timescale to commence procurement on the 5th January 2016.

- 3.4 Following receipt of the standards and upon identification of the number of developments outlined in section 3 the CCG Governing Body determined a required extension of timescales for procurement was required. The impact of this decision being that the IUCS will now commence in April 2017, six months later than originally intended.

4. UPDATE

Outlined below are factors that have been considered by the CCG Governing Body in relation to the extension of the procurement timescales;

Commissioning Standards

- 4.1 The CCG received the Commissioning Standards on 15th October 2015 and undertook a gap analysis to ascertain what impact the standards would have on the specification already developed.
- 4.2 This impact assessment identified the need to revise the service specification, financial model, quality outcomes and activity assumptions made previously.

Vanguard

- 4.3 The CCGs across the North East have been successful in being awarded accelerator site status to be a vanguard to deliver regionally the national recommendations of the Urgent and Emergency Care review. The CCG are impact assessing the schemes that are proposed for the vanguard to be progressed to ensure that they are aligned with local urgent care plans.
- 4.4 The timescales for submission of the value proposition bid for the 16/17 vanguard schemes to NHSE is not expected to be complete until February therefore the CCG would be unable to consider the impact of the regional vanguard within the current procurement timescales.
- 4.5 Further work will be required in order to determine what the impact of the vanguard model will have on the specification/model of care locally. This will not be clear until mid-February when the outcome of the 16/17 value proposition is shared and understood.
- 4.6 It is likely that upon reviewing the vanguard there may be a requirement to revise the current service specification, financial model, quality outcomes and activity assumptions.

Collaboration with other CCGs

- 4.7 The CCG is required by NHSE to widen the unit of planning footprint to ensure a strategic approach to transformational change. The CCG is therefore expected to collaborate on a wider footprint.

- 4.8 Discussions have commenced with neighbouring CCGs who are also considering their urgent care models following receipt of the commissioning standards.
- 4.9 The CCG will therefore be required to work collaboratively with other commissioners (South Tees CCG/DDES CCG) to determine any commonalities and efficiencies that could be delivered in working in partnership to procure on a wider footprint. This will be determined in early February.

Workforce implications

- 4.10 The CCG currently commission's the GP Out of Hours service (GP OOH) with South Tees CCG. There is a need to ensure alignment of commissioning timescales as by commissioning a new service at a differing timescale to that of South Tees CCG, this would pose a risk on the current workforce with the potential of destabilizing the wider service in light of the local and national shortage of GPs to fulfill additional OOH roles.
- 4.11 The BMA general practitioners committee (GPC) and NHS Employers on behalf of NHS England are currently in the process of negotiating GP contracts which we expect will not be concluded until February or March 2016. The implications of this may be the consideration of a change to existing core services which would need to be considered as any change may then impact upon the specification and financial assumptions for the new IUCS model of delivery.

NHS England Dental Review

- 4.12 NHS England is currently undertaking a review of "urgent" dental provision, which is due to span a staged approach over three years. Discussions are therefore being undertaken with NHSE to determine the impact of initial findings of the review on the IUCS model in the short term for the specification, activity assumptions and finances.

NHS Planning Guidance

- 4.13 In order to advise on the delivery of the NHS Five Year Forward View, NHS planning guidance for 2016/17 – 2020/21 was received on 22nd December 2015 and will need to be reviewed and impact assessed by the CCG in order to determine any changes that may be required to our current specification/model of care.

5. CONCLUSION

- 5.1 Due to all of the factors outlined above, a paper was presented to the CCG Governing Body recommending an extension to the original procurement timeframe. The extension was sought to ensure that the CCG had duly considered the appropriate risks of the factors outlined and had the timeframe

in which to make any amendments to the procurement documents where any changes may be required.

- 5.2 The intention is still to undertaken a procurement for an IUCS during 2016/17, it is now not expected that the new service will commence until 1st April 2017, adding an additional six months to the original procurement timeframe.

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